

PLAXIS LE AND GEOSTUDIO

PRODUCT SUPPORT FAQs - EXTERNAL



In June 2023, Seequent announced the PLAXIS LE and PLAXIS Designer end of support plan to the market and replacing it with GeoStudio and Leapfrog solutions.

GeoStudio is a very well-known solution that has been established in the geotechnical analysis market for over 30 years. GeoStudio has several unique features which make it a strong, reliable long-term solution for geotechnical analysis. Seequent acquired GeoStudio in 2019 and it connects easily with Seequent's geological modelling software, Leapfrog. It can also integrate with a wide range of cloud-connected and cloud-based applications. This makes GeoStudio an excellent option for the increasing number of users who are building more connected workflows and embarking on their digital twin journeys.

Note: This FAQ has been updated with changes regarding the latest support timeline update. In summary, accounts will have one extra year to remain in general availability and support before entering the product expiring support phase.

Which products are impacted by the PLAXIS LE and PLAXIS Designer end of support announcement?

PLAXIS 2D LE | PLAXIS 3D LE | PLAXIS Designer | PLAXIS 2D WorkSuite | PLAXIS 3D WorkSuite

Why is Seequent phasing out PLAXIS LE Product Line Support?

As was stated above, GeoStudio is a very well-known solution that has been established in the geotechnical analysis market for over 30 years. GeoStudio also has several unique features which make it a strong, reliable long-term solution for geotechnical analysis than PLAXIS LE, and it interoperates with a wide range of cloud-based applications. We expect that simplifying our product offering will have a clear, positive impact on your experience as a user. We hope to minimize any disruption as much as possible and help you manage the migration to GeoStudio products however we can.



Are there functionality differences between PLAXIS LE and GeoStudio?

GeoStudio is a full-feature product, compatible with PLAXIS 2D LE. To overcome some differences in functionality for 3D slope stability (SLOPE3D and PLAXIS 3D LE), the GeoStudio product team is proactively working on adding new features and removing barriers to adoption for PLAXIS LE accounts. In April 2023, GeoStudio released SLOPE3D, which contains the core functionality of PLAXIS 3D LE.

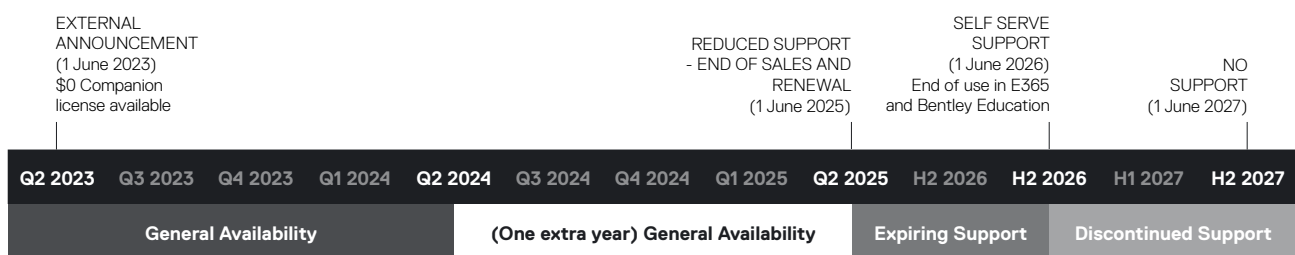
Some of the key capabilities to be added to SLOPE3D include external loads, reinforcement, anisotropic surfaces, probability, and sensitivity analysis and slip surface optimization. Routine roadmap calls will be held with our users to share GeoStudio developments and to support your migration efforts however we can.

For complex PLAXIS 3D LE to GeoStudio 3D migrations, we can provide optional migration assistance via fixed-cost 'Implementation Packs' or E365 Blueprints.

How long will PLAXIS LE be supported?

We will continue to provide full PLAXIS LE and Designer support for existing users through June 2026. The schedule for ending support for PLAXIS LE is as follows:

- **Effective June 1, 2023:** New licenses, annual SELECT Support & Maintenance contracts, and subscription contracts of PLAXIS LE and PLAXIS Designer can continue to be purchased as currently. This means **users will have had 24 months of continuing product general availability and support from the date of the initial announcement in which to plan their transition.**
- **Effective June 1, 2025:** PLAXIS LE and PLAXIS Designer will enter the Expiring Support phase. New license sales, SELECT renewals and annual subscription purchases will no longer be available, however existing contracts will run through to their expiry date with Support offered during the run-off period.
- **Effective June 1, 2025 – June 1, 2026:** PLAXIS LE and PLAXIS Designer will enter the final Discontinued Support phase. There will no longer be access available through E365 accounts or Bentley Education by 1 June 2026.
- **Effective June 1, 2026 – June 1, 2027:** PLAXIS LE and PLAXIS Designer will enter the final Discontinued Support phase. This means support will be reduced from self-serve support until no support in June 2027.



What happens between June 2023 and June 2025 (General Availability)?

There is no change for PLAXIS LE, Designer, and PLAXIS WorkSuite users. These products will continue to receive the same level of support. Additional desktop licenses can be sold, and maintenance/subscription agreements will be renewed.

We recommend having a discussion with your account manager or a member of the GeoStudio team before making any further investment into PLAXIS LE and PLAXIS Designer.



What happens in June 2025 (Expiring Support phase)?

PLAXIS LE and PLAXIS Designer will enter the Expiring Support phase. New purchases of these products will not be possible after June 1, 2025. Desktop products will continue to be supported, but no further enhancements will be added.

A maintained version of PLAXIS LE, which includes Geotechnical SELECT Entitlement Features, will be available for perpetual users as a node-locked license on the Bentley download page as of April 2025.

Users can contact Support via phone, email, or our website for installation and licensing support or remote desktop assistance. Release patches with critical bugs and security fixes may also be delivered.

What happens in June 2026 (Discontinued Support phase)?

PLAXIS LE and PLAXIS Designer will enter the Self-Serve Support phase in June 2026. Only online support resources, installation, and licensing support will be available. Release patches with critical bug and security fixes may also be delivered.

Accounts with perpetual licenses and no active SELECT can choose to continue using PLAXIS LE in its node-locked form, but any product support will be discontinued until June 2027. E365 contracts and Bentley Education will cease availability of the products in June 2026.

For Reference: communities.bentley.com/communities/other_communities/licensing_cloud_and_web_services/w/wiki/61157/machine-registration-for-non-select-accounts

I'm a PLAXIS WorkSuite SELECT user – What changes for me?

The primary product of the PLAXIS WorkSuite is PLAXIS Ultimate (2D or 3D), followed by PLAXIS LE (2D or 3D) and PLAXIS Designer (3D). SELECT users who wish to make the switch will only be able to select the PLAXIS Ultimate tier starting in June 2025. For users willing to replace PLAXIS LE and PLAXIS Designer functionalities, a GeoStudio offer will be available with incentives for first year of subscription.

I'm part of E365 contract – What changes for me?

E365 users will have access to the PLAXIS LE and PLAXIS Designer products until June 2026. The support phases presented in question 4 are equally applicable to the E365 program. Note that the GeoStudio and Leapfrog products are already available under E365, consequently users of such program can use all solutions until June 2026.

SLOPE3D (GeoStudio 3D) blueprint training is available with our regional specialists, it provides sessions for mentoring the model transfer from PLAXIS LE to GeoStudio. Please contact your Bentley Customer Success Manager for further assistance.

Will existing PLAXIS LE users have access to a companion license during the transition?

Existing PLAXIS LE users will receive a free one-year subscription as a companion to their paid GeoStudio annual subscription.

Companion licenses expire after 12 months, and all licenses of this offer expire until June 2026. This correlates with the complete product end of support period. Licenses can only be given once per GeoStudio license acquired.

The following table shows how companion licenses map against with GeoStudio offers (migration product):

| COMPANION LICENSE MAPPING | |
|-----------------------------------|----------------------|
| RETIRING PRODUCT | REPLACEMENT PRODUCT |
| PLAXIS 2D LE | Buy at least SLOPE/W |
| PLAXIS 3D LE with PLAXIS Designer | Buy at least SLOPE3D |

Please contact your account manager or a sales specialist at Bentley for further assistance.

What is the migration path option for existing PLAXIS LE and PLAXIS Designer Users?

PLAXIS LE and PLAXIS Designer users have the following options between the General Availability phase (2023-2025) and the Expiring Support phase (2025-2026):

| END OF SUPPORT PRODUCT | GENERAL AVAILABILITY PHASE (JUNE 2023 TO JUNE 2025) | |
|------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|
| | SELECT Support & Maintenance contracts | Pre-paid subscription |
| PLAXIS LE | Buy GeoStudio pre-paid subscription with incentives and/or Pay SELECT Subscription | Buy pre-paid subscription or Buy GeoStudio pre-paid subscription with incentives and get free PLAXIS LE companion subscription |
| PLAXIS Designer | Buy GeoStudio pre-paid subscription with incentives and/or Pay SELECT Subscription | Buy pre-paid subscription or Buy GeoStudio pre-paid subscription with incentives and get free PLAXIS LE and PLAXIS Designer companion subscription |
| PLAXIS Worksuite | Pay SELECT Subscription or Pay for PLAXIS Ultimate SELECT Subscription only and/or receive GeoStudio pre-paid subscription incentive for SLOPE/W | Buy pre-paid subscription or Migrate to other PLAXIS tier and/or receive GeoStudio pre-paid Subscription incentive for SLOPE/W |
| | EXPIRING SUPPORT PHASE (JUNE 2025 TO JUNE 2026) | |
| | SELECT Support & Maintenance contracts | Pre-paid subscription |
| PLAXIS LE | Buy GeoStudio pre-paid subscription** | Buy GeoStudio pre-paid subscription and get free PLAXIS LE companion subscription* |
| PLAXIS Designer | Buy GeoStudio pre-paid subscription** | Buy GeoStudio pre-paid subscription and get free PLAXIS LE and PLAXIS Designer companion subscription* |
| PLAXIS Worksuite | Replace with PLAXIS Ultimate tier with option to receive GeoStudio pre-paid subscription incentive for SLOPE/W | Migrate to other PLAXIS tier with option to receive GeoStudio pre-paid Subscription incentive for SLOPE/W |

*Companion licenses will only be issued one time per Account per GeoStudio license migrated, consequently on the Expiring Support this option is only possible if accounts haven't made use of the offer during the General Availability Phase.

**Incentives may be applicable in case accounts haven't used the offer during the General Availability Phase.

What can PLAXIS LE and PLAXIS Designer perpetual users expect once support for SELECT ends?

Once maintenance and renewal for SELECT begins to wind down in June 2025, the product will enter the supported version and subsequently the discontinued support, following the respective conditions of the Bentley Lifecycle Policy and SELECT agreement terms.

For perpetual licenses with no active SELECT Subscription, users will be able to login to the software on a supported operating system (as appropriate to the version of the software in use) in perpetuity (i.e., they can access the software even after it is discontinued and no longer supported). This is referred to as “Node-Locked License” in Bentley’s terms, which means the software can only be licensed on a single machine, no pooling available.

We will provide all users with advance notice before removing any download files from Bentley.com or connect.Bentley.com. To avoid any future disruption, make sure you download a copy of the install file and save it in a safe location.

For Reference: communities.bentley.com/communities/other_communities/licensing_cloud_and_web_services/wiki/61157/machine-registration-for-non-select-accounts

Note that your SELECT contract covers the account and not a sole product, which is reflected in the clause about “Cover one cover all” policy. We suggest you contacting your Bentley Sales Representative to receive more details on additional alternatives for active SELECT contracts.

Find more information here: bentley.com/support/bentley-lifecycle-policy/

Am I eligible for a financial incentive if migrating to GeoStudio?

Accounts willing to migrate from PLAXIS LE to GeoStudio are eligible to incentives on the GeoStudio pre-paid subscription for the first year. Please contact a sales representative to obtain more information. .

How much does GeoStudio cost?

To learn more about prices and product migration options, please contact your Seequent/Bentley account or success manager or a GeoStudio sales team member.

GeoStudio annual subscriptions are also available in the Bentley E-commerce Store, find out more in the link: virtuosity.bentley.com/

How can I find out more about GeoStudio?

Visit the [GeoStudio Community](#) and [GeoStudio](#) website for additional information. You can also reach out to your Bentley or Seequent sales representative at any time for demos, quotes, or additional guidance.

